



Cavalier Agent Support Summary MID ATLANTIC REGION

To Obtain Assistance with Repair, Customer Billing or General Customer Assistance:

** Agents may directly contact Cavalier Customer Care on behalf of the customer as follows **

MID ATLANTIC

Customer Service

Monday through Friday: 8AM – 5PM

(800) 683-3944

cs@cavtel.com and AgentSupport-MA@cavtel.com

1st Level Escalation CARE

Brad Clark

804-422-4171

AIM-brclark0614

2nd Level Escalation

Gloria Williams

804-726-1826

AIM-gmackw

3rd Level

Grant Williams

727-772-2968

727.207.0067

AIM – grantw4747

gwilliams@cavtel.com